

Auto Alerts - Customer Portal

ISO 9001:2008 Quality Management System

Whether you're looking for ways to cut costs, speed products to market, increase production, improve customer service, or strengthen your balance sheet, we can help you do that -and more.



Win - Win - Win a Triple Win Culture

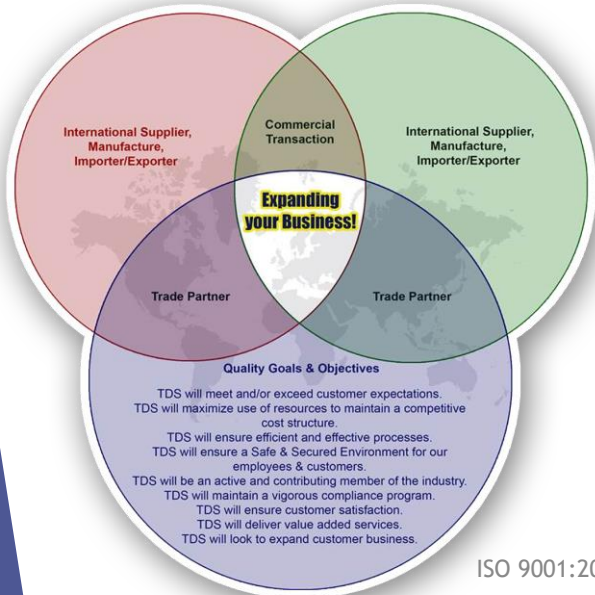
The measurable success of our company depends upon our efficient use of resources to produce a high quality services for our customers. Our most important resource is our employees. Our Sales Program is rooted in our TDS™ Promises. Our primary goal is the professional growth of all of our Team members. Greater efficiencies and improved services to our customers are the direct result of a dedicated, committed, and more experienced Team.

The responsibility for sales and customer satisfaction resides within each of us. We are each challenged to positively contribute to the team. We are each to have a measurable contribution to the organization. The best way to contribute to the organization is to grow professionally. This becomes a “Win - Win” for both TDS Team members and the organization.

As our professional skills grow we will be able to have a “Win - Win - Win” opportunity. Team success is measured by how well we satisfy current customers, grow current customers, add more customers, and add more team members to the TDS Family. Three Wins! Our Customers Win! Team members Win! The TDS Organization Wins! A Triple Win is our cultural foundation at TDS.

Our continued business comes from the continued trust in our services. Company growth is a team effort. To our new Team Members, Welcome to the Team. Let's get to work!!!

Expanding your Business™



This is the driving force that guides our company to perfect services that will deliver "added value" so to uniquely earn a distinguished relationship with our customers as committed partners in the success of their business!!

ISO 9001:2008 Quality Management System - AF-MAI-06- Rev 2





Notification Table

All Customers must first establish a Notification Table. The table should be consistent with your customer profile for Contact authorities and privileges. All of the below listed systems include Auto Alert Email notifications of related events. You may designate which you wish to receive. All events are live feeds from our systems into our Auto Alert setup. “As we do it, you get notice of it”

- **Warehouse Management System (WMS)**
- **US Customs Brokerage Services / Forwarding Services**
- **Transportation Management Services (TMS)**
- **Accounting / Billing**

Each of the above systems may be setup separately as per your specific request.





Email Auto Alerts

Warehouse Management System (WMS)

- Gate in Facility
- Warehouse Receipts
- Parcel Receipts
- Orders Picked / Staged
- Orders Shipped / Delivered
- On-hand Inventory

US Customs / Forwarding

- Manifests
- Entry Release / Intensive Exams
- OGAs (Notices)
- CF7501
- In-bonds Approved / Exported

Transportation Management (TMS)

- Work Orders
- Pickups
- In Route Status
- Delivered
- Accounting / Billing
- Invoices
- AR Statements
- Credit Memos



All email auto alerts will be generated as we process any event of the above listed systems.

You may find that auto alerts are not for you and that you rather receive your information via our web client portal. Volume customers may opt for web client options.





Customer Portal

Need access?

1. Request your User Name and Password at admin@transcontinentalinc.com
2. Once obtained go to www.transcontinentalinc.com
3. Click on the Customer Login Link (top right corner of page).



HOME | OUR COMPANY | IMPORT/EXPORT | SERVICES | RESOURCES | **CUSTOMER LOGIN**

TRANSCONTINENTAL DISTRIBUTION SERVICES, INC.



Distribution

TDS Inc. Combines a shared IT platform with a network of multi-client distribution centers located strategically across the Major ports of entry along the Texas / Mexican border.

Freight Forwarding

TDS, Inc. can help you match the right carriers with the right service at the right cost, enabling your company to reach customers efficiently around the country or around the world.

Customs Brokerage

We're ahead of the curve on the latest customs programs - such as remote filing services and entry reconciliation - to help you keep your business on the leading edge.

Logistics

Whether you're looking for ways to cut costs, speed products to market, improve customer service, or strengthen your balance sheet, we can help you do that - and more.



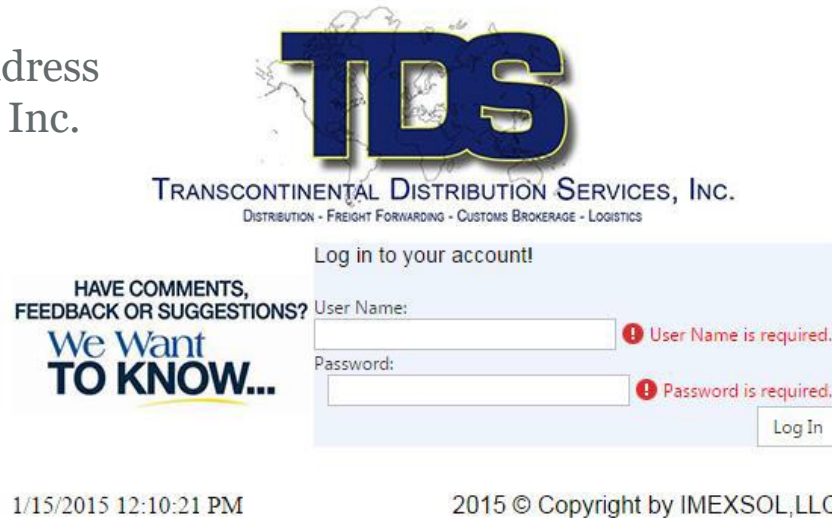


Customer Portal

To login enter the following:

User name: Your email address

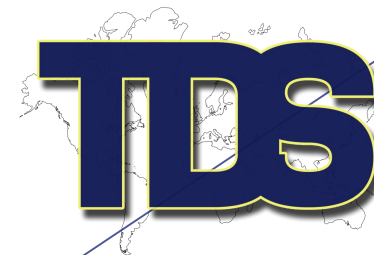
Password: Issued by TDS, Inc.



The screenshot shows the TDS login page. At the top is the TDS logo with the text 'TRANSCONTINENTAL DISTRIBUTION SERVICES, INC.' and 'DISTRIBUTION - FREIGHT FORWARDING - CUSTOMS BROKERAGE - LOGISTICS'. Below this is a login form titled 'Log in to your account!'. The form has two input fields: 'User Name:' and 'Password:'. Both fields have red error messages: 'User Name is required.' and 'Password is required.' respectively. A 'Log In' button is at the bottom right of the form. To the left of the form is a text box that says 'HAVE COMMENTS, FEEDBACK OR SUGGESTIONS? We Want TO KNOW...'. At the bottom left of the page is the timestamp '1/15/2015 12:10:21 PM' and at the bottom right is the copyright notice '2015 © Copyright by IMEXSOL,LLC'.



You may request your user name and password from any of your CSRs or directly from our homepage.





Web Client

Main Menu Options

Core Services “Pull Down Menus”

Quick link buttons available for:

- Support
- Services
- Compliance
- Billing
- And General Information




As always we are a phone call away.
1 (877) 690-8878








Web Client


97.77.10.194/webclient/Content/Warehouse/WhseReceipt.aspx



TRANSCONTINENTAL DISTRIBUTION SERVICES, INC.
Shipping. Import. Export. Customs. Brokerage.

 NEW ACCOUNT SETUP
BILLING
GENERAL INFORMATION
[CLICK HERE!](#)


 COMPLIANCE
SERVICE QUESTIONS
REGULATIONS
[CLICK HERE!](#)


 CALL TOLL FREE
1 (877) 690 - 8878


 LIKE US ON
facebook

 Receipt Form

From Date: 12/1/2013
To Date: 1/24/2015

 Apply Filter

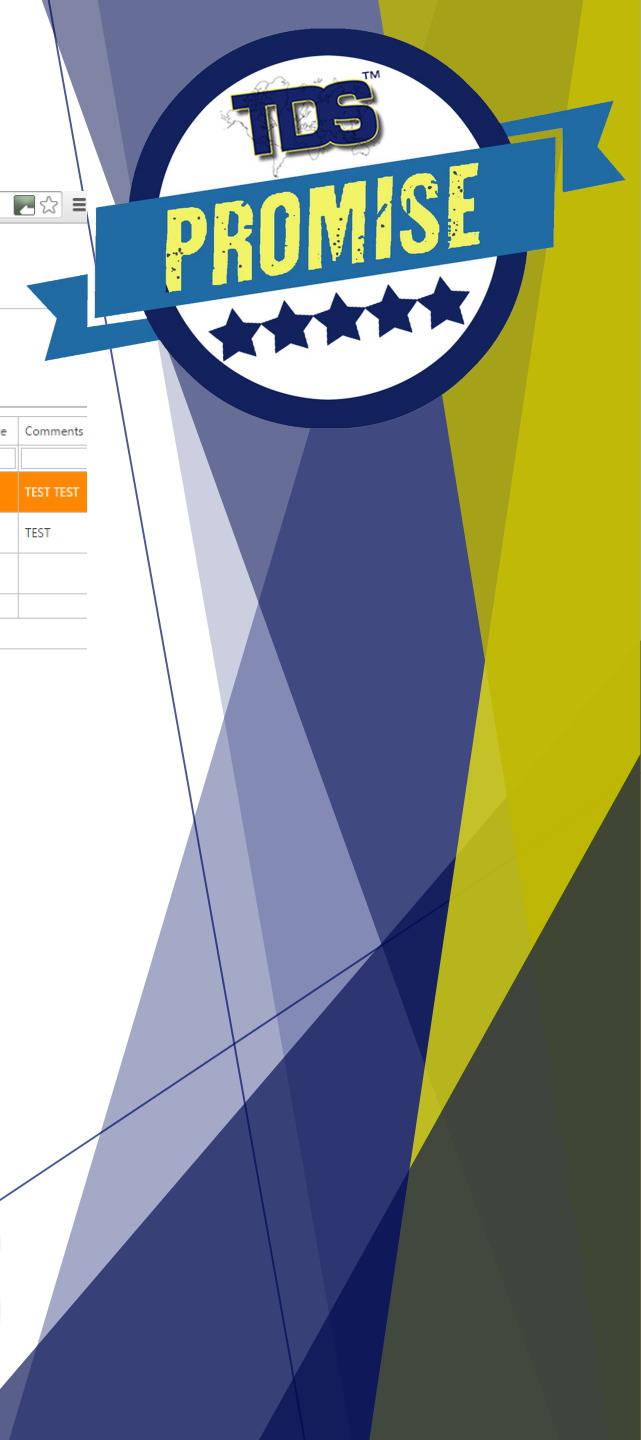
 CSV

 XLS

Forms Datasource Filter Export

Created At	Order Type	BL No	Traffic	Receipt No	Status	Received On	Warehouse	Carrier	Shipper	Carrier	Truck No.	Trailer No.	Customer Reference	Comments
9/4/2014	Receipt	TEST	0841100	0000003926	Arrived	2/25/2014	DAMAGED	TRUCKING CO.		TRUCKING CO.		TEST	0841100	TEST TEST
9/4/2014	Receipt	101	0842750	0000004373	Arrived	1/12/2015	WHSE #2	TRUCKING CO.		TRUCKING CO.		101	0842750	TEST
9/4/2014	Receipt		0842942	0000004425	Arrived	4/10/2014	WHSE #1	CENTRAL FREIGHT		CENTRAL FREIGHT			0842942	
1/15/2015	Receipt	987321654789	0853579	0000010280	Advanced Notification		DAMAGED	TMT		TMT	65478	1230	123456	

[Create Filter](#)


ISF 10+2
Customs-Trade
Partnership Against Terrorism
BUILDING PARTNERSHIPS • PROTECTING FREEDOM
Partner registration
[Click here](#)

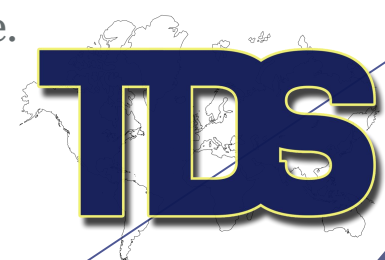
Live update. Refresh for new events.

You can customize to have available, invoices, packing lists, and OSD reports (pictures)

User friendly filter capabilities

Search by Date, Part #, Lot #, Bill of lading, your PO, our reference, and more.

Print or view actual commercial documents.





WMS Events

Trailer Entrance / Exit Authorization

- Scheduled Appointments
- Carrier identification
- Load identification
- Security Program
- Auto Alert of Arrival / Releases
- Bonded inventory

Picking / Shipping / Inspecting / Sorting

- Pick Notices
- Shipping Notices
- Transfers to Inspection / Sorting
- Deliveries, PODs



Receiving

- Courier Receipt Notice
- Carrier Arrival Notice
- Warehouse Receipt
- OSD Reports (Pictures)
- Claims Processing

Quarantine / Destruction





Customer Inventory Interface

Trailer Entrance / Exit Form

You will receive documents via our Auto Alert or Web Client for each of the WMS events.

We will see Appointment Times

- Arrival into our facilities
- Carrier & Driver Confirmation
- Order and/or Receipt Information
- Document and Picture availability from Internet, for all WMS events.

Our Database can also support with Carrier Benchmarks for appointment compliance.

Proof of Service for pass thru overtime charges.

Shipment Visibility and Traceability

TRANSCONTINENTAL DISTRIBUTION SERVICE		TDS					
TRAILER ENTRANCE AUTHORIZATION FORM							
WR Order No. 0000010302							
Warehouse: CFS							
Appointment Date/Time:							
Carrier: OOCL	Received By						
Driver:	Service Type: REC						
Vehicle No. OOLU4425850	BOL No. OOLU78339369						
Eq./Trailer No. OOLU4425850-MX	Reference OOLU4425850-MX						
UNLOADING	Entry No. V1623458687						
Customer Information	Shipper Information						
<table><tr><td>QUANTITY</td><td>20</td><td>WEIGHT</td><td>5196.2700</td><td>KGS</td></tr></table>			QUANTITY	20	WEIGHT	5196.2700	KGS
QUANTITY	20	WEIGHT	5196.2700	KGS			
*** PLEASE CONFIRM RECEIVED BY DISPATCH DEPARTMENT *****							
Instructions: PLEASE DELIVER TO WAREHOUSE 2							
Entered by: _____		Notes: _____					





- Order Receipt Logged
- PO Details (PO#, Vendor, Pcs, Weight)
- Carrier Details (Name, Rec Date, Pro#)
- Production, Expiration tracking
- Serial numbers
- OS&D Notes
- Container# Shipment Loaded On
- Container Depart & Arrival ETA
- Automated event email alerts of your receipts and shipping orders
- Real time updates to internet inventory
- Proof of Delivery
- Document collection for Carrier Claim processing.
- Barcode Warehouse Receipts demonstrate that the Receiving Process has been concluded and your product is available to ship.

[illegible]



Customer Inventory Interface

Warehouse Picks & Staging

As you request orders, our CSR Team will issue Picks. Our picks are available for your review or you may create your picks from our Web Client Portal.

- Pull from Customer Rack Location
- 48 hr. grace period for Carrier Pickup
- CSR Follow-up with Carrier Appointment compliance.

Document and Picture availability from Web Client for orders and deliveries.

All Picks are scanned at Pick and Staging area for maximum accuracy.

Shipment Visibility and Traceability

TRANSCONTINENTAL DISTRIBUTION SERVICES INC.

Warehouse Pick Order
Pick No. 0000000729
Customer

BOX VL1011994
CSP DOC RELATED: VL1011994

REMARKS

Total LPs: 28 Dispatch No. 0000498294 at 1/23/2015 3:48 PM

BOX: OOLU78339376 Trailer No. OOLU7518370 W. Receipt 0000010264 WRI Date: 1/15/2015

LP ID	Location	Item	Lot No	Serial	Quantity	C. Order	
LP ID: 108369	Location STAGING	Item	Lot No	Serial	Quantity	C. Order	
Days on Whse: 4	Days on Transfer	1101-100488EN MOT	1287306		8000.00		
LP ID: 108370	Location STAGING	Item	Lot No	Serial	Quantity	C. Order	
Days on Whse: 4	Days on Transfer	1101-100488EN MOT	1287306		8000.00		
LP ID: 108371	Location STAGING	Item	Lot No	Serial	Quantity	C. Order	
Days on Whse: 4	Days on Transfer	1202-100600-14EN W	1287300		8000.00		
LP ID: 108372	Location STAGING	Item	Lot No	Serial	Quantity	C. Order	
Days on Whse: 4	Days on Transfer	1202-100600-14EN W	1287300		8000.00		
LP ID: 108373	Location STAGING	Item	Lot No	Serial	Quantity	C. Order	
Days on Whse: 4	Days on Transfer	1104-100888EP MOT	1287303		8000.00		
LP ID: 108374	Location STAGING	Item	Lot No	Serial	Quantity	C. Order	
Days on Whse: 4	Days on Transfer	1101-111588EP MOT	1287342		8000.00		
LP ID: 108375	Location STAGING	Item	Lot No	Serial	Quantity	C. Order	
Days on Whse: 4	Days on Transfer	1101-100829EN 1101-	1287307		8000.00		
LP ID: 108376	Location STAGING	Item	Lot No	Serial	Quantity	C. Order	
Days on Whse: 4	Days on Transfer	1103-100710N MOTO	1287304		8000.00		
LP ID: 108377	Location STAGING	Item	Lot No	Serial	Quantity	C. Order	
Days on Whse: 4	Days on Transfer	1000-100888EP MOTO	1287309		8000.00		
LP ID: 108378	Location STAGING	Item	Lot No	Serial	Quantity	C. Order	
Days on Whse: 4	Days on Transfer	12100-10818EP MOTO	1287311		12000.00		
LP ID: 108379	Location STAGING	Item	Lot No	Serial	Quantity	C. Order	

Picked By _____ Verified By _____

01/24/15 10:08 Created by: VICENTE AGUILAR 1/3





Customer Inventory Interface

Delivery and Forwarding

As Carrier arrive into our facility you will be notified via Auto Alerts. Carriers will be assigned a dock door and your orders will be delivered via our controlled and automated WMS.

- Verify Carrier against Customer Pick.
- Verify Carrier Equipment as per Safety and Security Programs.
- Initiate Delivery Process.

As your order is loaded, it must scan out of our facilities to confirm integrity and delivery. Each Pallet is scanned as it is loaded on carrier conveyance.

You will receive Shipping Order once concluded with Driver Name, Time, and Date of actual delivery.

Shipment Visibility and Traceability

TRANSCONTINENTAL DISTRIBUTION SERVICES

Shipping Order

Warehouse: WHSE #2

Address:

Customer Information

Consignee Information



W. Order No. 0300100302

Dispatched On: 01/18/2016 10:16

Center: BO TRANSFER

Customer Ref: PROGRAMACION 1/16

Dispatched By: WHSEONE PARCEL

Driver: TITO CORTEZ

Freight Name

Vehicle No. 00

Trailer No. 00000000

Seal

BOL No. PROGRAMACION 1/16

Driver Signature:

Total Packages: 67

Total Gross: 0.00

Product No. Lot No. Quantity Net Unit Gross Unit

LP: 107871 BL: 051102102555

LP: 108034 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108035 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108036 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108037 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108038 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108039 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108040 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108041 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108042 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108043 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108044 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108045 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108046 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

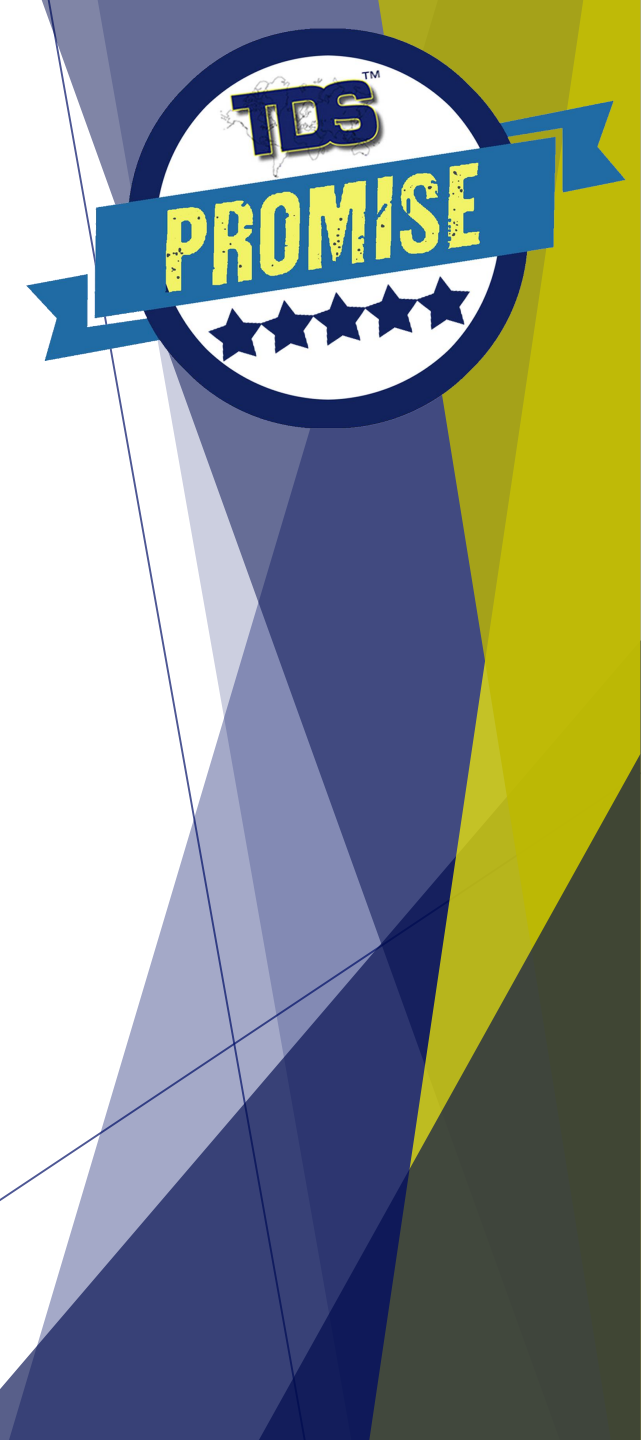
1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108047 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00

LP: 108048 BL: 0000783308 Entry: V1623451036 Rec: TrsCust. No. TDM578886

1036-1036783308 1279476 10000.0000 20.00 20.00





Secured, ISO 9001 Certified & Bonded

- CTPAT Certified and Validated
- ISO 9001:2008 Registered
 - ReceivingProcess
 - ShippingProcess
 - DistributionProcess
 - QualityInspectionsCertificate # 10626
 - Warehouse Process(CycleCounts)
 - ClaimsProcessing
 - Safety, Security, & Training Programs
 - HazMatCertified
 - BondedFacilities
- Warehousemen'sLegal Liability
- CommercialLiability
- BaileePolicy
- Equipment Interchange Policy
- Motor Cargo Policy
- Surety Bond for Importer/Broker, Carrier, and Custodial bond for Bonded warehouse





The TDS 5-Star Promise

- ★ 1. The TDS™ Brand is a promise to our customers that we care for their success and we are a quality company.
- ★ 2. The TDS™ is a promise to our TEAM members that we care for their success.
- ★ 3. The TDS™ is a promise to our community that we are here to help.
- ★ 4. The TDS™ is a promise to our trade partners that we are an exemplary business, we do things the right way.
- ★ 5. To our competitors the TDS™ brand promises, that we are an aggressive, professional, exciting company looking to grow.





Our Mission Statement

The TDS, Inc., mission is to provide our customers with superior international trade services that leverage their capacity to expand their international business, by developing integrated distribution centers along with professional trade services, which deliver efficient and measured performance, so to exceed customer expectations and thus allow our customers to stay focused on their business.





Our Quality Policy

To provide our customers with superior international trade services by implementing a continuous improvement system that provides for standardized processes which are continuously validated, measured, analyzed and reviewed against current and future customer requirements. We support this process with a continuous review and allocation of resources to ensure we remain on the forefront of new processes and technologies, so to provide a value added benefit to our customers.

(AF-QM-02 Rev. 1)





Our Quality Goals & Objectives

TDS will meet and/or exceed customer expectations.

TDS will maximize use of resources to maintain a competitive cost structure.

TDS will ensure efficient and effective processes.

TDS will ensure a Safe & Secured Environment for our employees & customers.

TDS will be an active and contributing member of the industry.

TDS will maintain a vigorous compliance program.

TDS will ensure customer satisfaction.

TDS will deliver value added services.

TDS will look to expand customer business.

AF-MR-01

